

LIMITED WARRANTY FOR RESIDENTIAL USE

The manufacturer provides the following limited lifetime residential warranty to the original purchaser for 25 years from the date of purchase that:

- The panels are free from manufacturing defects.
- The decor surface of the panels will not wear through.
- The panels will resist stains.
- The panels will resist damage from moisture due to everyday household spills.
- The panels will resist damage from moisture due to normal cleaning practices (see the Installation document for additional Care & Maintenance information)

LIMITED WARRANTY FOR LIGHT COMMERCIAL USE *

The manufacturer provides the following limited light commercial warranty to the original purchaser for 10 years from the date of purchase that:

- The panels are free from manufacturing defects.
- The decor surface of the panels will not wear through.
- The panels will resist stains.
- The panels will resist damage from moisture due to everyday household spills.
- The panels will resist damage from moisture due to normal cleaning practices (see the Installation document for additional Care & Maintenance information).

* Light commercial use is defined as environments such as boutiques, light retail, offices, hotel suites, etc... areas using residential maintenance practices rather than commercial maintenance techniques and that are not exposed to heavy commercial traffic.

This warranty applies only to the original purchaser and proof of purchase is required for all claims. The warranty is for replacement or refund of the flooring only, excluding labour. This warranty does not cover damage due to tears, cuts, gouges, scratches, stains, burns, scuffs, indentations, surface wear that is the result of sand or other abrasive materials and any other accidents or abuse, claims will not be considered for any of these problems. This warranty is pro-rated, if you have a residential claim after 10 years; the manufacturer would refund or replace 2/5 of the floor value excluding labour.

The flooring must be properly installed in accordance with the installation instructions, and must be used only for indoor areas. This warranty does not cover negligence, improper installation, care or maintenance, insufficient protection, improper alterations to the original materials, severe accidents, exposure to extreme heat, burns, fire and all other natural disasters. This warranty does not cover installations in wet areas, rooms exposed to excessive moisture, rooms exposed to direct sunlight without proper window treatments. This warranty does not cover the surface wear or damage as a result of abuse, sliding furniture or heavy objects, severe impact, cutting, or chemical damage or damage caused by heavy point or rolling loads. This warranty specifically excludes damage, discoloration due to standing water, urine or other corrosive liquids, excessive subsurface penetration or hydrostatic moisture emissions from concrete, leaking pipes or faucets, appliances, flooding, natural disasters, or Acts of God.

Flooring installed with any manufacturing defect are not covered by this warranty. Any known manufacturing defect must be reported prior to product installation. Any such defective material will be replaced at no additional cost to the customer. Proof of purchase with the date of purchase must be presented with the claim. This warranty covers the repair or replacement at the manufacturers option of the affected flooring. If repair is not commercially practical, or if the design or model that is claimed is no longer available, the manufacturer will replace the affected materials, excluding labour with another design or model of equal value. This warranty is not transferable and extends only to the original end consumer. The above constitutes the customer's sole and exclusive remedy for claims under this warranty. This warranty constitutes the entire agreement between the parties.